



MK-Act is committed to providing a high quality service to our clients and partners but we also want to keep our clients, visitors, staff and volunteers safe.

As a precaution, our Crisis Service, Fresh Start Perpetrator Programme, Programme's and Training have temporarily suspended all face to face and group appointments due to the Coronavirus (COVID-19).

Our team of staff and volunteers continue to work as normal but conducting where possible appointments over the phone. We will be covering all our phone numbers and email boxes which are listed below as normal so please phone/contact us between office hours of 9am-5pm. If you need to speak to someone out of the these hours you can ring the **National Domestic Violence Helpline on: 0808 2000 247**

- **Crisis Service Helpline – 0344 3754307 and info@mk-act.org**
- **Professionals Helpline - 01908 295731 and info@mk-act.org**
- **Fresh Start - 07718767974 and freshstart@mk-act.org**
- **Programmes and Training (Freedom Programme, First Steps to Freedom etc) – 07827358721 and training@mk-act.org**

Our Refuge Service continues to work as normal following government advice and can be contacted on: fst@mk-act.org and **01908 523720**

If you have any questions do not hesitate to contact the team or the CEO, Sue Burke on sue.burke@mk-act.org

Please continue to follow government advice:

<https://www.gov.uk/government/topical-events/coronavirus-covid-19-uk-government-response>

We have taken this decision to minimise the risk to clients, visitors, staff and volunteers, particularly those with pre-existing health conditions and those aged over 65.

We thank you for your continued support and understanding during this time.