



Our strategic goals 2022–2025

Healthwatch Milton Keynes is your local health and social care champion. We make sure that health and social care leaders, service providers and decision makers hear your voice and use your feedback to improve care.

Our vision

People’s lived experiences are used to design and improve health and social care services.

Our mission

To champion people’s rights and access to high-quality health and social care.

Our recipe for success



Grounding everything we do in our values.

We are always Independent, Inclusive and Committed



Focus on equity, prioritising listening to those that suffer the greatest inequalities in health and social care outcomes



Promoting your rights to be informed and involved in your care and designing services in collaboration with health and social care teams.



Partnering with local health and care leaders, service providers, the VCSE sector and the Healthwatch network to amplify your voice and drive change



Taking continuous action with our presence, evidence and recommendations for service improvements



Setting goals and actions that support the sustainability and growth of our organisation



Our objectives



The steps we’ll take

