



Engage-Share-Inspire MK is the home of Healthwatch Milton Keynes. We are your local health and social care champion. We make sure that health and social care leaders, service providers and decision makers

## Our strategic goals 2026-27

The future of our role as an independent public champion will be coming to an end, with our duties transferring to the NHS and MK City Council.

Our strategy for 2026-27 reflects our ambitions for the time we have left.

We have a **vision** that the lived experience of people using health and social care is used to change services for the better.

It is our **mission** to champion people's rights to, access to and influence on high-quality health and social care now, and into a future beyond Healthwatch.

### Our strategy has 3 simple aims:



**Information** – Making sure that, when Healthwatch Milton Keynes closes, you still know exactly where to go for help and support if your health or social care isn't working for you.



**Impact**— We will concentrate on the projects that matter the most to you, that will leave lasting improvements to health and care services and patient participation in Milton Keynes.



**Insight**— We'll ensure your insights become the foundation for the future work of local agencies who are responsible for acting on patient feedback and improving health and care services.

To find out more about what Healthwatch Milton Keynes does and keep up to date with changes to our services visit [www.healthwatchmiltonkeynes.co.uk](http://www.healthwatchmiltonkeynes.co.uk)